

Report of the Head of Scrutiny and Member Development

Report to Scrutiny Board (Health and Wellbeing and Adult Social Care)

Date: 30 October 2013

Subject: Care Quality Commission (CQC) hospital inspection programme: Intelligent Monitoring

Are specific electoral Wards affected? If relevant, name(s) of Ward(s):	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Are there implications for equality and diversity and cohesion and integration?	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Is the decision eligible for Call-In?	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Does the report contain confidential or exempt information? If relevant, Access to Information Procedure Rule number: 10.4.3	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No

Summary of main issues

1. As part of its new hospital inspection programme, on 24 October 2013, the Care Quality Commission (CQC) announced details of a second phase of hospital inspections – due to commence in January 2014.
2. The following 19 NHS trusts have been identified to be inspected using larger, expert teams that include professional and clinical staff and members of the public who use care:

From Band 1 (CQC intelligent monitoring)

- Aintree University Hospital NHS FT (North)
- Heatherwood and Wexham Park Hospitals NHS FT (South)
- Homerton University Hospital NHS FT (London)
- Leeds Teaching Hospital NHS Trust (North)
- Northampton General Hospital NHS Trust (Central)
- Royal Berkshire NHS FT (South)
- University Hospitals of Leicester NHS Trust (Central)

Foundation Trust aspirants

- Hull and East Yorkshire Hospitals NHS Trust (Band 2) (North)
- Oxford University Hospitals NHS Trust (Band 3) (South)
- Royal Cornwall Hospitals NHS Trust (Band 3) (South)
- St George's Healthcare NHS Trust (Band 6) (London)

Keogh inspection follow ups

- Basildon and Thurrock University Hospitals NHS FT (Band 1) (Central)
- Blackpool Teaching Hospitals NHS FT (Band 2) (North)
- Buckinghamshire Healthcare NHS Trust (Band 1) (South)
- Dudley Group NHS FT (Band 4) (Central)

Intermediate trusts

- East Kent Hospitals University NHS FT (Band 3) (South)
- Lewisham and Greenwich NHS Trust (Band 2) (London)
- Peterborough and Stamford Hospitals NHS FT (Band 6) (Central)
- University Hospitals of Morecambe Bay NHS FT (Band 5) (North)

3. The 19 NHS trusts have been identified/ selected for the second phase of inspections based on whether they scored highly using the CQC intelligent monitoring tool; are a foundation trust applicant that Monitor have requested CQC to inspect; or were previously investigated as part of the Keogh Mortality Review. Each of the 19 NHS trust will be given one of the following ratings:

- Outstanding
- Good
- Requiring improvement
- Inadequate

CQC's intelligent monitoring

4. The CQC's intelligent monitoring tool looks at 150 different indicators covering a range of information, including patient and staff experience and statistical measures of performance: The indicators have been selected to provide inspectors with a clear picture of the areas of care that need to be looked at in NHS acute trusts.
5. Together with local information from partners and the public, monitoring helps the CQC to decide when, where and what to inspect and will also help the CQC identify and respond more quickly to hospitals where there is a risk that people might not be receiving safe, effective, high quality care.
6. To help inform more detailed understanding, details of frequently asked questions (FAQs) relating to CQC's intelligent monitoring are attached at Appendix 1.

Hospital inspection programme

7. The first phase of inspections started in September 2013 and by December 2015, CQC will have inspected every NHS Trust in England. Each inspection will seek to answer the following five questions:
 - Are services safe;
 - Are services caring;
 - Are services effective;
 - Are services well-led; and,
 - Are services responsive to people's needs?
8. Inspectors will then make a judgement about the quality and safety of the care provided in each NHS Trust. The second phase of inspections will be the first to see NHS trusts given a rating from the CQC, with care rated as outstanding, good, requiring improvement or inadequate.

Leeds Teaching Hospitals NHS Trust (LTHT)

9. As detailed earlier in this report, LTHT has been identified as one of the 19 NHS Trusts to be inspected as part of the CQC's second phase of hospital inspections – due to commence in January 2014.
10. The CQC's intelligent monitoring report on LTHT (October 2013) is appended to this report.
11. Representatives from the CQC, LTHT and local commissioners have been invited to attend the meeting to address any questions identified by Members and assist the Scrutiny Board in its consideration of the details presented with this report.

Recommendations

12. The Scrutiny Board (Health and Wellbeing and Adult Social Care) is asked to consider the information presented and discussed at the meeting and determine what, if any, further action it wishes to take.

Background documents¹

13. None used

¹ The background documents listed in this section are available to download from the Council's website, unless they contain confidential or exempt information. The list of background documents does not include published works.